



ACCEPTABLE USE POLICY

1. INTRODUCTION

Accel Net's Acceptable Use Policy ("AUP") is intended to help enhance the use of the Internet by preventing unacceptable use. All users of Accel Net's Internet products (the "Products"), those who access some of our Products but do not have accounts ("Visitors"), as well as those who pay a monthly service fee to subscribe to the Products ("Customers") must comply with this AUP. We support the free flow of information and ideas over the Internet and do not actively monitor use of the Products except for metering and graphing of data transfer rates under normal circumstances. Similarly, we do not exercise editorial control over the content of any Web site, electronic mail transmission, news group, or other material created or accessible over or through the Products, except for certain proprietary websites. However, in accordance with our Service Order Agreement, we may remove any materials that, in our sole discretion, may be illegal, may subject us to liability, or which may violate this AUP. Accel Net may cooperate with legal authorities and/or third parties in the investigation of any suspected or alleged crime or civil wrong. Your violation of this AUP may result in the suspension or termination of either your access to the Products and/or your Accel Net account or other actions as detailed in Section 3. This AUP should be read in conjunction with our Service Order Agreement and other policies.

2. VIOLATIONS OF ACCEL NET'S ACCEPTABLE USE POLICY

The following constitute violations of this AUP:

- a. Illegal use. Using the Products to transmit any material (by email, uploading, posting, or otherwise) that, intentionally or unintentionally, violates any applicable local, state, national or international law, or any rules or regulations promulgated thereunder.
- b. Harm to minors. Using the Products to harm, or attempt to harm, minors in any way.
- c. Threats. Using the Products to transmit any material (by email, uploading, posting, or otherwise) that threatens or encourages bodily harm or destruction of property.
- d. Harassment. Using the Products to transmit any material (by email, uploading, posting, or otherwise) that harasses another.
- e. Fraudulent activity. Using the Products to make fraudulent offers to sell or buy products, items, or products or to advance any type of financial scam such as "pyramid schemes," "Ponzi schemes," and "chain letters."
- f. Forgery or impersonation. Adding, removing or modifying identifying

network header information in an effort to deceive or mislead is prohibited. Attempting to impersonate any person



by using forged headers or other identifying information is prohibited. The use of anonymous remailers or nicknames does not constitute impersonation. Using deliberately misleading headers ("munging" headers) in news postings in order to avoid spam email address collectors is allowed.

g. Unsolicited commercial email/Unsolicited bulk email. Using the Products to transmit any unsolicited commercial email or unsolicited bulk email. Activities that have the effect of facilitating unsolicited commercial email or unsolicited bulk email whether or not that email is commercial in nature are prohibited.

h. Unauthorized access. Using the Products to access, or to attempt to access, the accounts of others, or to penetrate, or attempt to penetrate, security measures of Accel Net's or another entity's computer software or hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data.

i. Copyright or trademark infringement. Using the Products to transmit any material (by email, uploading, posting, or otherwise) that infringes any copyright, trademark, patent, trade secret, or other proprietary rights of any third party, including, but not limited to, the unauthorized copying of copyrighted material, the digitization and distribution of photographs from magazines, books, or other copyrighted sources, and the unauthorized transmittal of copyrighted software. Accel Net is registered under the Digital Millennium Copyright Act of 1998.

j. Collection of personal data. Using the Products to collect, or attempt to collect, personal information about third parties without their knowledge or consent.

k. Reselling Accel Net's Products. Reselling the Products without Accel Net's authorization.

l. Network disruptions and unfriendly activity. Using the Products for any activity that adversely affects the ability of other people or systems to use Accel Net Products or the Internet. This includes "denial of service" (DoS) attacks against another network host or individual user. Interference with or disruption of other network users, network products or network equipment is prohibited. It is the Member's responsibility to ensure that their network is configured in a secure manner. A Member may not, through action or inaction, allow others to use their network for illegal or inappropriate actions. A Member may not permit their network, through action or inaction, to be configured in such a way that gives a third party the capability to use their network in an illegal or inappropriate manner.

m. News. Accel Net Customers should use their best judgment when posting to any newsgroup. Many groups have charters, published guidelines, FAQs, or "community standards" describing what is and is not considered appropriate. Usenet can be a valuable resource if used properly. The continued posting of off-topic articles is prohibited. Commercial advertisements are off-topic in most newsgroups, especially regional groups not specifically named for such. The presence of such articles in a group is not indicative of the group's "intended" use. Please familiarize yourself with basic Usenet netiquette before posting to a newsgroup.

Accel Net considers "multiposting" to 10 or more groups within a two-week sliding window to be excessive. Accel Net servers currently limit the number of allowable "cross-posts" to 9.

Accel Net Customers may not cancel messages other than their own messages. A Member may cancel posts forged in that Member's name. We may cancel any postings that violate this AUP.

n. Long Connections and Multiple Logins for Non-Commercial or Residential or Personal Use Customers. Using a personal or residential account for high volume or commercial use is prohibited. The Residential Products are intended for periodic, active use of email, newsgroups, file transfers, Internet chat, games, and browsing the World Wide Web. Customers may stay connected so long as they are actively using that connection for the above purposes. Customers may not use the Products on a standby or inactive basis in order to maintain a connection. Pinging is expressly prohibited. Accordingly, Accel Net maintains the right to terminate any member's connection following any extended period of inactivity as determined by Accel Net.

o. Exceeding Web Site Size and Traffic Limitations: Some Accel Net Customers may receive webspace for use with their Residential Accel Net Internet access account. Each member's webspace is allocated a certain amount of traffic per month (traffic is either metered or calculated on a formula multiplying the number of hits that your site receives by the size of your files). If a site exceeds its maximum monthly allotment of traffic, the site will become unavailable until the beginning of the next calendar month. A site that exceeds the Accel Net Member's maximum allotment in size will also become unavailable. Unavailability includes but may not be limited to the inability to access the site publicly or to publish to or modify the site's contents via certain Web creation tools.

p. Greatly exceeding the contracted bandwidth amounts or allowing certain server activity causing disruptions and/or excessive loading of the radio network: Accel Net commercial customers may not install certain applications on their servers that create undo packet loading on Accel Net's Radio Network without first obtaining permission from Accel Net. Such activities may be of the form of streaming media or game servers that by their very nature tend to create excessive packet traffic thereby blocking access to the network by other customers. Residential customers are not allowed the use of commercial servers or private servers that have excessive hits



causing possible congestion, disruption or degradation of the radio network. Accel Net reserves the right at it's discretion to terminate service temporarily until the situation is remedied or permanently without violating the customer's service agreement if such activity is causing harm to other customers or the integrity, speed or performance of the radio network.

3. REPORTING VIOLATIONS OF ACCEL NET'S AUP

Accel Net requests that anyone who believes that there is a violation of this AUP direct the information to Director of Operations, at: info@accelnet.net.

If available, please provide the following information:

- The IP address used to commit the alleged violation
- The date and time of the alleged violation, including the time zone or offset from GMT
- Evidence of the alleged violation

Email with full header information provides all of the above, as do syslog files. Other situations will require different methods of providing the above information.

Accel Net may take any one or more of the following actions in response to complaints:

- issue warnings: written or verbal
- suspend the Member's newsgroup posting privileges
- suspend the Member's account
- terminate the Member's account
- bill the Member for administrative costs and/or reactivation charges
- bring legal action to enjoin violations and/or to collect damages, if any, caused by violations.

4. REVISIONS TO THIS ACCEPTABLE USE POLICY

Accel Net reserves the right to revise, amend, or modify this AUP, our Service Order Agreement and our other policies and agreements at any time and in any manner. Notice of any revision, amendment, or modification will be posted on our web site at www.accelnet.net in accordance with the Service Order Agreement. Most contracts, agreements, product descriptions, current rates, policies and other informaiton may be found on our web site.

